

## Complaint data to be displayed by the Portfolio Managers

Data for the month ending – Dec 2023

| Sr. No. | Received from           | Pending at the end of last month | Received | Resolved* | Total Pending# | Pending complaints > 3 months | Average Resolution time^ (in days) |
|---------|-------------------------|----------------------------------|----------|-----------|----------------|-------------------------------|------------------------------------|
| 1       | Directly from Investors | 0                                | 0        | 0         | 0              | 0                             | 0                                  |
| 2       | SEBI (SCORES)           | 0                                | 0        | 0         | 0              | 0                             | 0                                  |
| 3       | Other Sources (if any)  | 0                                | 0        | 0         | 0              | 0                             | 0                                  |
|         | Grand Total             | 0                                | 0        | 0         | 0              | 0                             | 0                                  |

### Trend of monthly disposal of complaints

| Sr. No. | Month              | Carried forward from previous month | Received | Resolved* | Pending# |
|---------|--------------------|-------------------------------------|----------|-----------|----------|
| 1       | April 2023         | 0                                   | 0        | 0         | 0        |
| 2       | May 2023           | 0                                   | 0        | 0         | 0        |
| 3       | June 2023          | 0                                   | 0        | 0         | 0        |
| 4       | July 2023          | 0                                   | 0        | 0         | 0        |
| 5       | August 2023        | 0                                   | 0        | 0         | 0        |
| 6       | September 2023     | 0                                   | 0        | 0         | 0        |
| 7       | October 2023       | 0                                   | 0        | 0         | 0        |
| 8       | November 2023      | 0                                   | 0        | 0         | 0        |
| 9       | December 2023      | 0                                   | 0        | 0         | 0        |
|         | <b>Grand Total</b> | 0                                   | 0        | 0         | 0        |

### Trend of annual disposal of complaints

| SN | Year               | Carried forward from previous year | Received | Resolved** | Pending## |
|----|--------------------|------------------------------------|----------|------------|-----------|
| 1  | 2018-19            | 0                                  | 2        | 2          | 0         |
| 2  | 2019-20            | 0                                  | 0        | 0          | 0         |
| 3  | 2020-21            | 0                                  | 0        | 0          | 0         |
| 4  | 2021-22            | 0                                  | 0        | 0          | 0         |
| 5  | 2022-23            | 0                                  | 0        | 0          | 0         |
| 6  | 2023-24            | 0                                  | 0        | 0          | 0         |
|    | <b>Grand Total</b> | 0                                  | 2        | 2          | 0         |